

Nevada State Board of Cosmetology's Infection Control Course

Welcome- This document can be used for technical assistance and resources throughout the presentation

Please click on the topic you would like to learn more about

- a. Audio in a Brainshark Presentation
- b. Flash Video (Visual) in a Brainshark Presentation
- c. Guestbook (How we track your completion)
- d. Examination Questions
- e. <u>Completion Criteria</u> (What is required to pass this course)
- f. Printing your Completion Certificate
- g. Brainshark Technical Support (Issues with how the presentation plays)
- h. Nevada State Board of Cosmetology Questions (Infection Control Questions)

The presentation contains spoken audio. We recommend having your speakers on, or wearing earphones. To hear important facts about infection control, watch this presentation in a quiet room without distractions.

If you are hearing impaired or your computer does not have speakers, the author of this presentation has enabled slide notes for you to read along with the visual. To turn on slide notes for the presentation follow these steps:

1. Start the presentation, once the sharkfin has loaded the presentation and you see the presentation- press pause on the player controls: 11. Disinfection of Fo... 0:26



Click on the Question Mark in the lower right hand corner of the viewer- These are your "Tools and Help"



3. A pop-up menu will appear. Select "View Slide Notes"



4. The viewer will resize and the slide notes appear below the image



If you cannot hear the audio, and you have checked to make sure your speakers are on, and are not on mute. Please contact Brainshark Technical Support for help.

A Brainshark presentation is a flash video. All of the images, text, and videos which are imported into Brainshark are converted into Flash. If you cannot see the visual, you may need to update the flash version on your computer.

Brainshark has created a document for our <u>Minimum System Requirements</u> to view a Brainshark Presentation. Please reference this document to see what version of Flash is needed.

To see what version of flash you have please go to: http://www.brainshark.com/systemcheck

This will test components of your computer Brainshark needs in order to play successfully. You need to have a green checkmark in the left hand column for all of the components. Brainshark also provides a link to Adobe where you can

update your flash player for free.

Test Results		
/	System type	Microsoft Windows
1	Browser type	Internet Explorer Version 7
1	Browser ActiveX controls	Enabled
/	Browser scripting	Enabled
/	Set Image Source	Enabled
/	Browser Cookies	Enabled
/	Maximum window size	1440 x 900
/	Adobe Flash Player	Version 10
/	Estimated throughput	14832.7 kbps. (partial T1 or greater connection)
•	User Agent (Browser)	mozilla/4.0 (compatible; msie 7.0; windows nt 6.1; wow64; trident/4.0; slcc2; .net clr 2.0.50727; .net clr 3.5.30729; .net clr 3.0.30729; media center pc 6.0; ms-rtc lm 8; malc; asktbfwv5/5.9.1.14019)
▶	Flash Test	Click the play button to test your Flash installation.

If you have all green checkmarks, but are still having problems viewing Brainshark, Use the "Brainshark System Check Feedback" button at the bottom of the screen. This will generate and submit your system check to a Brainshark Technical Support Engineer who will be happy to assist you further.

If you have any problems, you may want to download a newer version of the player. Click the icon below to download the latest supported player:



Still having problems using Brainshark? Tell us about it.

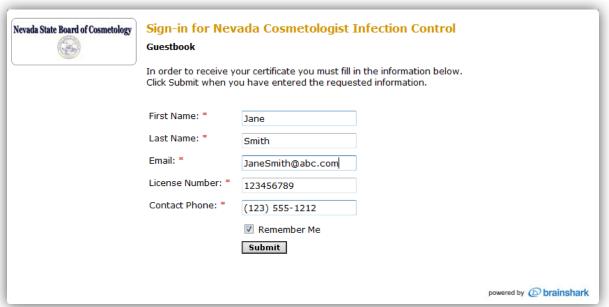


Nevada State Board of Cosmetology requires you to complete the Infection Control Course with your Cosmetology Renewal. To receive credit, please make sure you fill out the guestbook correctly.

If you have multiple licenses, enter only one license number and you will receive credit for each license you are renewing.

The Guestbook will also be what is producing the information on your certificate therefore if you do not fill it out correctly, the certificate will not be properly filled in.

The Guestbook will appear at the beginning of the presentation, and you must fill it out in order to view the presentation.



Make sure to click "Remember Me" in order to save your information. If you leave and come back to a presentation you have already viewed, Brainshark will ask you if you would like to:

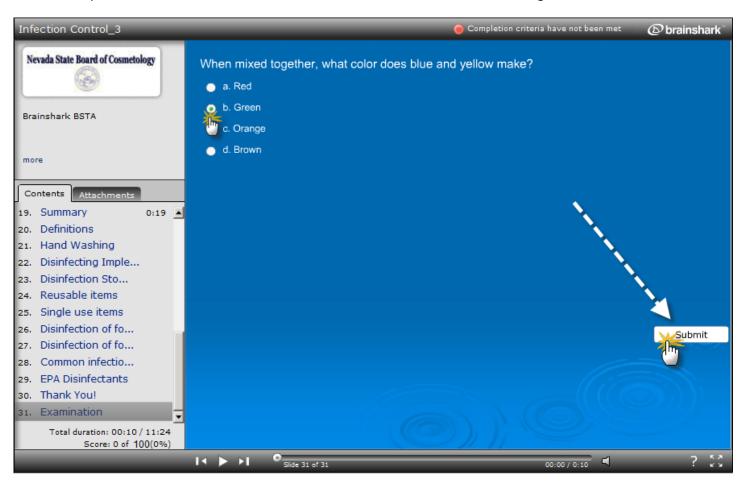
Resume- Start where you left off

Start Over- Start from the beginning of the presentation



The course had a required 10 question test at the end. In order to pass and be considered "Complete" you must pass with a score of 80% or higher.

To answer a question, select the correct answer and then click "Submit" at the bottom right hand corner of the screen.



The bottom of the screen will display your feedback and current score. Click continue to move on to the next slide:



Completion Criteria

The State of Nevada has included completion criteria on this presentation. You must meet all of the criteria set in order to be considered certified, and receive your certificate.

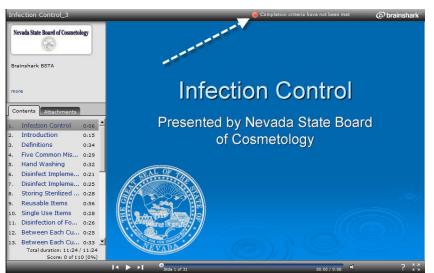
The State of Nevada requires you to complete:

Watch 100% of the slides

Listen to 95% of the audio

Score 80% or higher on Examination

On the viewer, there is an indicator for Completion Criteria.



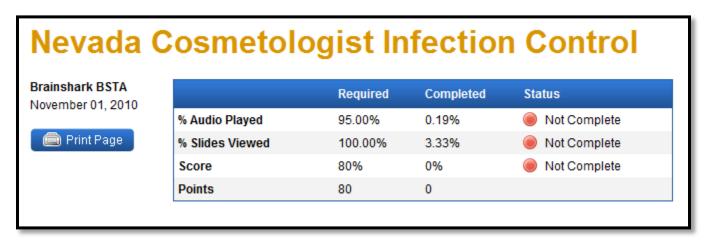
When you first watch the presentation, the indicator will be red and state "Completion Criteria have not been met"



When you have met the criteria set by the author, this will turn green and state "Completion Criteria have been met"



At any point you can click on the indicator to get an update of your progress:

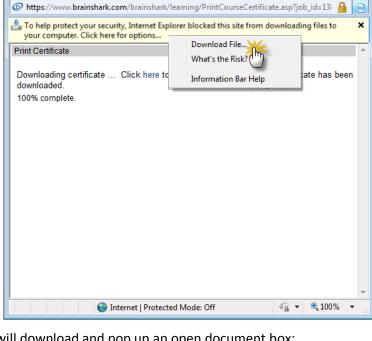


When you complete the course, close your browser and your certificate will be created.

Once you have met the criteria set for completion, close the Brainshark viewer. Upon closing, a pop-up window will

appear.

If using **Internet Explorer** a yellow security box will appear. Click on this box and select download file

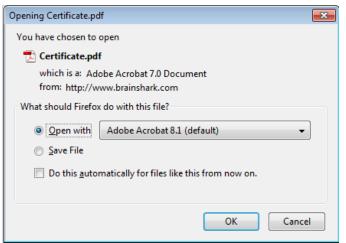


- - X

Firefox will download and pop up an open document box:

Print Certificate - Windows Internet Explorer

Select Adobe Acrobat.



You can now click "print" – Please print two copies as one will need to be sent to the State of Nevada

If at any point you need to reprint the certificate, enter the presentation on the same computer with the same guestbook information and select "Resume" when prompted



Brainshark Technical Support

Brainshark Technical Support is available for you and can assist with any Brainshark related viewing issues.

Hours:

8 A.M. to 9 P.M. Eastern Time (U.S.) Monday through Friday (excluding holidays)

Chat with a Brainshark Support Engineer

Email Brainshark Support

Call a support representative:

781-370-8222

When contacting support, submit your <u>system check</u>, and include the link to the presentation.

Brainshark support cannot assist with any questions regarding your cosmetology license or any Nevada State Regulations.



Nevada State Board of Cosmetology

If you have questions regarding your license, please contact:

Nevada State Board of Cosmetology

Hours:

8 A.M. to 5 P.M. Pacific Time (U.S.) Monday through Friday (excluding holidays)

Call our office:

702-486-6542 or 775-688-1442

Email:

mailto:nvcosmbd@govmail.state.nv.us



